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**IN THE UNITED STATES PATENT AND TRADEMARK OFFICE**

Applicants: WOOD et al. Docket No: 20177-11 US  
Serial No: 09/888,323 Art Unit: 2163  
Filed: June 22, 2001 Examiner: Unassigned  
For: Method and System for Determining Personal Characteristics of an Individual or Group and Using Same to Provide Personalized Advice or Services

**PRELIMINARY AMENDMENT**

Box Missing Parts  
Commissioner for Patents  
Washington, D.C. 20231

Dear Sir:

Please amend the above-identified application as follows:

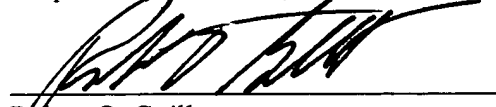
**IN THE SPECIFICATION**

After the title, please add the following:

**--CROSS-REFERENCE TO RELATED APPLICATIONS**

Reference is made to and priority claimed from U.S. provisional application Serial. No. 60/213,723, filed June 22, 2000 and entitled "Method and System for Determining Personal Characteristics of an Individual or Group and Using Same to Provide Personalized Advice or Services".--

Respectfully submitted,

  
Robert O. Guillot  
Reg. No. 28,852

Dated: October 17, 2001

OPPENHEIMER WOLFF & DONNELLY LLP  
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**CERTIFICATE OF MAILING (37 CFR 1.8(a))**

I hereby certify that this paper (along with any referred to as being attached or enclosed) is being deposited on October 17, 2001 with the U.S. Postal Service as first class mail in an envelope addressed to: Box Non Fee Amendment, Commissioner for Patents, Washington, D.C., 20231.

Date: October 17, 2001

  
Vicki Naso